

Privacy Policy for City Abseiling Ltd - Effective Date: 21/10/2024

At City Abseiling Ltd, we are committed to protecting your privacy. This Privacy Policy outlines how we collect, use, and safeguard your personal data when you visit our website and utilise our services.

1. Information We Collect:

We may collect personal information that you provide to us directly, such as your name, email address, phone number, and any other details necessary for us to deliver our services. Additionally, we may collect non-personal information through cookies and analytics tools to enhance your user experience.

2. How We Use Your Information:

We use the information we collect for the following purposes: - To provide and manage our services - To communicate with you regarding your inquiries and bookings - To send you updates and promotional materials (you can opt-out at any time) - To improve our website and services based on user feedback

3. Data Protection:

We implement appropriate technical and organisational measures to protect your personal data from unauthorised access, use, or disclosure. We restrict access to your personal data to those employees, agents, and contractors who need to know that information for processing it on our behalf.

4. Your Rights:

- Access your personal data and request a copy
- Rectify any inaccuracies in your personal data
- Request the deletion of your personal data
- Withdraw your consent at any time where we rely on consent to process your information
- Object to the processing of your personal data in certain circumstances

5. Third-Party Disclosure:

We do not sell or rent your personal data to third parties. We may share your information with trusted partners who assist us in operating our website or conducting our business, provided they agree to keep this information confidential. **

6. Cookies:

Our website uses cookies to enhance user experience. You can choose to accept or decline cookies through your browser settings. However, declining cookies may prevent you from taking full advantage of the website.

7. Changes to This Privacy Policy:

We may update this Privacy Policy from time to time. Any changes will be posted on this page with an updated effective date.

We encourage you to review this policy periodically.

8. Contact Us:

If you have any questions or concerns about this Privacy Policy or our data practices, please contact us at:

City Abseiling Ltd
contactus@cityabseiling.co.uk
+44 (0) 79 161 40 950

By using our website and services, you acknowledge that you have read and understood this Privacy Policy.